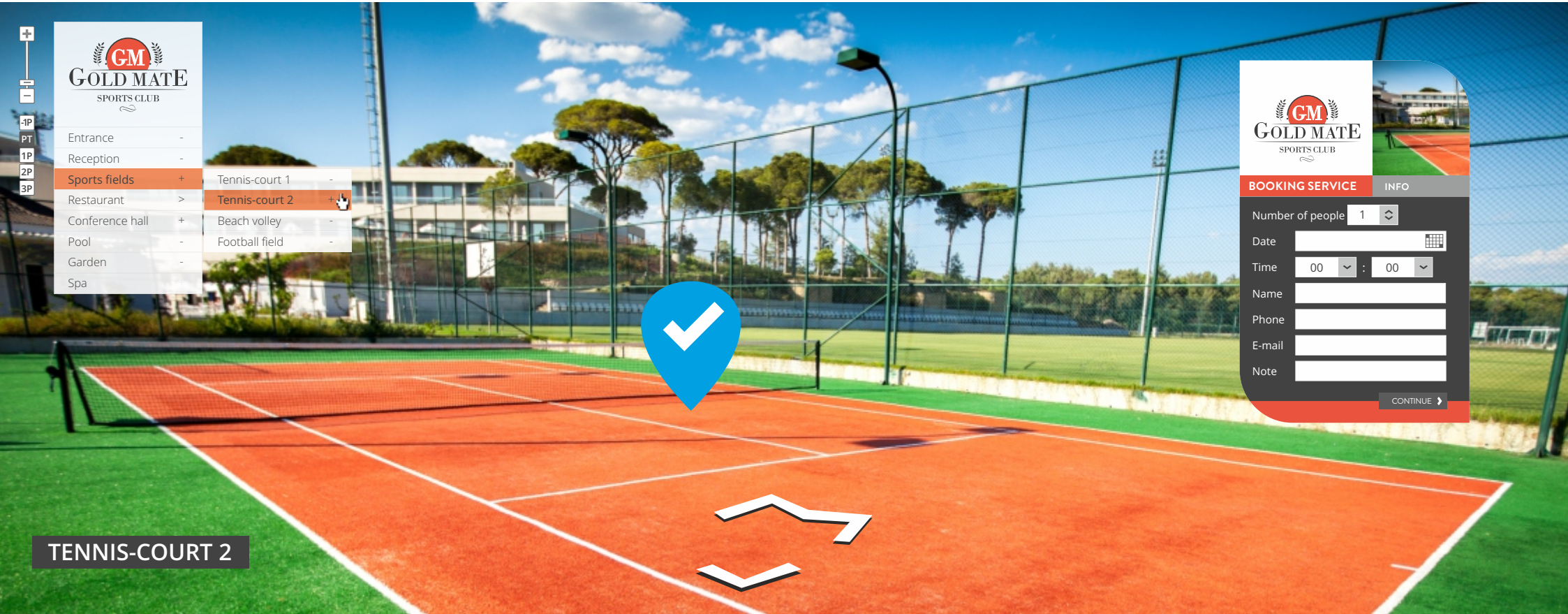


# TOURMAKE RESERVATION SERVICE



 **TOURmake**<sup>®</sup>  
make your business



- Entrance -
- Reception -
- Sports fields +
  - Tennis-court 1 -
  - Tennis-court 2 +
  - Beach volley -
  - Football field -
- Restaurant >
- Conference hall +
- Pool -
- Garden -
- Spa -

**BOOKING SERVICE** INFO

Number of people 1

Date

Time 00 : 00

Name

Phone

E-mail

Note

CONTINUE

TENNIS-COURT 2

THE QUICK AND EASY WAY **TO BOOK**  
DIRECTLY THE FAVOURITE SERVICE **IN A FEW CLICKS**





**Tourmake** allows you to book in advance a specific business service or just a table in your favorite restaurant.

Thanks to the **Tourmake reservation function**, you can easily book a service using your PC, tablet or smartphone in a few clicks through the virtual tour.

Tourmake offers the  
**EXCLUSIVE  
RESERVATION SERVICE**  
that allows **CUSTOMER**  
to choose directly  
a table or a service



Tourmake offers the  
**OWNER**  
the advantage of using  
**EFFICIENT TOOLS**  
**WHICH HELP**  
and facilitate the daily work.



**DEDICATED ASSISTANCE FOR USERS**



For any booking or reservations **Tourmake** provides an **ADDITIONAL DEDICATED ASSISTANCE** that helps customer following all steps while the owner or who manage reservatins will be updated in real time about reserved tables.

Tourmake alerts the users sending a detailed e-mail when:



The reservation request has been **SENT**;



The operator **CONFIRMS** the customer reservation request;



The owner **DOESN'T CONFIRM** the customer reservation request;




The reservation request **WAS NOT READ**.




In this way the customer receives the reservation details and always have the possibility to cancel booking in a few simple steps.



## HE MAY ALSO TAKE ADVANTAGE OF SPECIAL PROMOTIONS USING A COUPON WHEN SELECTING THE SERVICE/TABLE.







**BON APPETIT!**






MENU RESERVATION	INFO
	<p><b>APPETIZER &amp; PIZZA</b> <input type="radio"/></p> <p>Couple menu: a cooked seafood appetizer dish for 2 people, a chosen pizza per head, a small beverage per head, sorbet, cover included.</p> <p><b>€29,00</b></p>
	<p><b>FULL MENU</b> <input type="radio"/></p> <p>Couple menu: mixed appetizer dish for 2 people, a main course to choose, a second course to choose with side dish, wine glass per head, dessert, a water bottle, sorbet, cover.</p> <p><b>€49,00</b></p>




**- HAIR SALON -**





BOOKING SERVICE	INFO
	<p><b>HAIR-SET</b> <input type="radio"/></p> <p>To have perfect hair you need just few steps and the right equipment. To get your hair straightened, to get your hair curled, to get your hair trimmed, choice is yours!</p> <p><b>€ 10,00</b></p>
	<p><b>CUT AND HAIR-SET</b> <input type="radio"/></p> <p>Discover the trendy hairstyles adapt to your face and let you be inspired by our suggestions.</p> <p><b>€ 20,00</b></p>



**Beauty Salon**  
MAKE UP & HAIRCARE



BOOKING SERVICE	INFO
	<p><b>MANICURE</b> <input type="radio"/></p> <p>A wide assortment of colored nail polish and curative treatments to underline the beauty of your every gesture.</p> <p><b>€ 7,00</b></p>
	<p><b>PEDICURE</b> <input type="radio"/></p> <p>An accurate pedicure is essential in every season of the year. An aesthetic and curative pedicure treatment.</p> <p><b>€ 10,00</b></p>





**A VALID SUPPORT  
FOR THE BUSINESS OWNER**



The Tourmake system simplifies the traditional booking method allowing users to manage it through e-mails.

In fact, even business owner is never left alone by Tourmake, which automatically sends him an email concerning users reservation requests. Once the owner receives the Tourmake email, he will simply choose to click on "Confirm" or on "Don't confirm" in order to accept or to cancel the reservation.

CONFIRM

DOT NOT CONFIRM

By this way, owner will be able to manage in advance all reservations, knowing all details about the person who requested the service.

The booking management system will be simplified in this way, through an automatic dedicated assistance service using the practical and fast mail service that keep the reservation system updated.





In fact the operator receives an email with:



The reservation request, that he can just confirm or reject with a simple click;

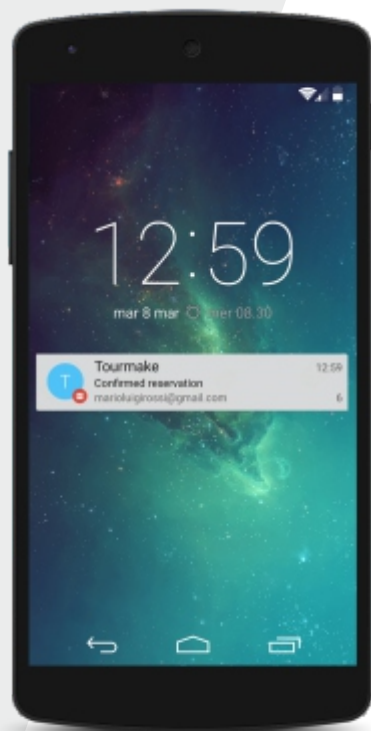


The possible cancellation request by customer;



The daily summary of received reservations, or a WEEKLY SUMMARY with the total number of all reservations received through Tourmake.





**IN THE RESERVATION EMAIL** owner finds  
**ALL NECESSARY DATA**

useful to contact the customer - as the telephone number -.

The business owner - or who manage reservations - may easily check the mailbox and organize requests without necessarily transcribing them: just using the email service, he will be able to plan without obligation his business calendar.

Emails coming from a dedicated address will be targeted and completely non-invasive, in accordance with the privacy policy and personal data protection.



*To take advantage of this exclusive service potentiality we suggest to use Gmail.*







By fixing

## THE OPENING AND CLOSING TIMES

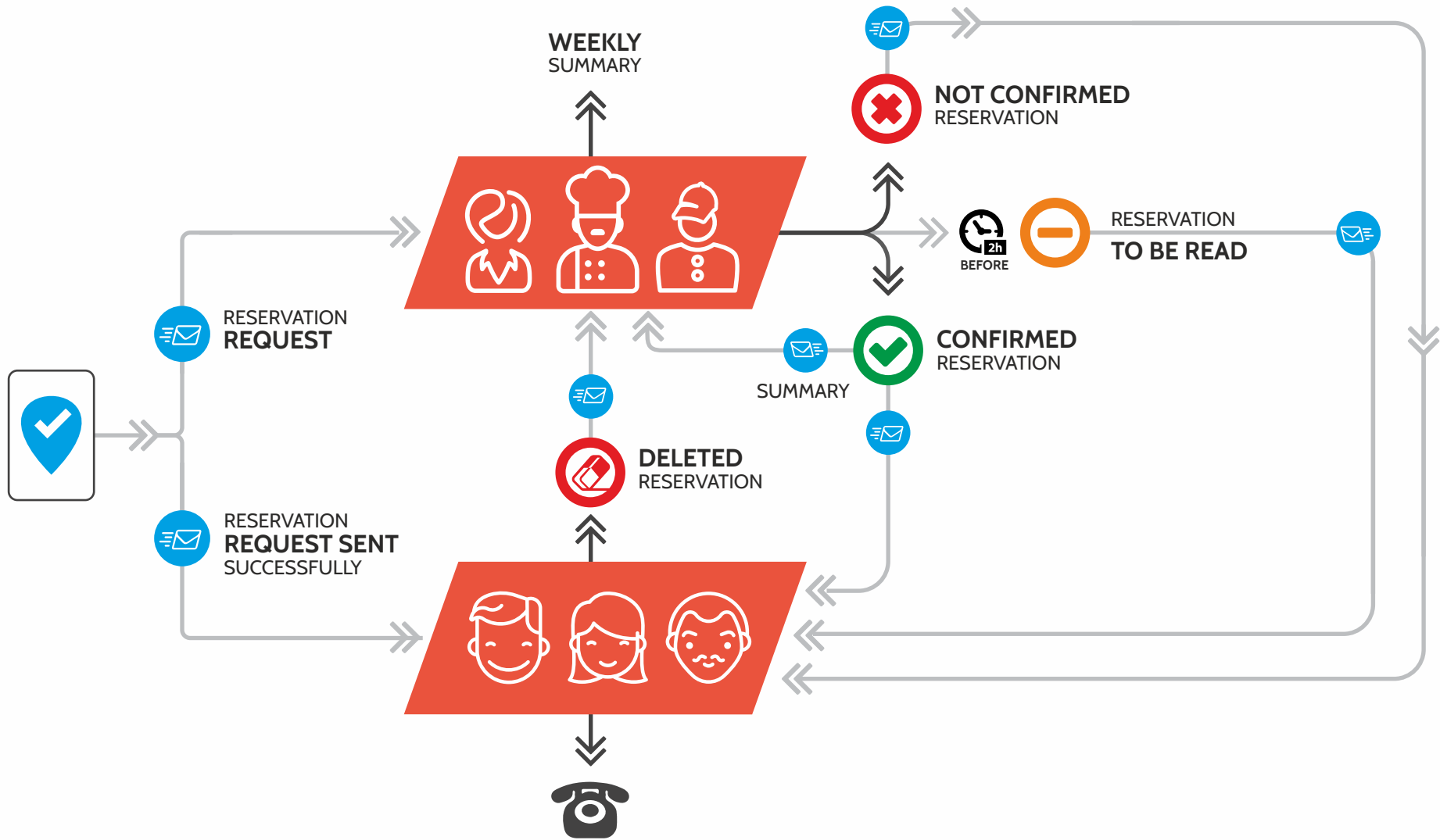
times in which owner accepts online reservations,  
the operator will make automatically available tables and services

**-EXCEPT WHEN OTHERWISE INDICATED-.**

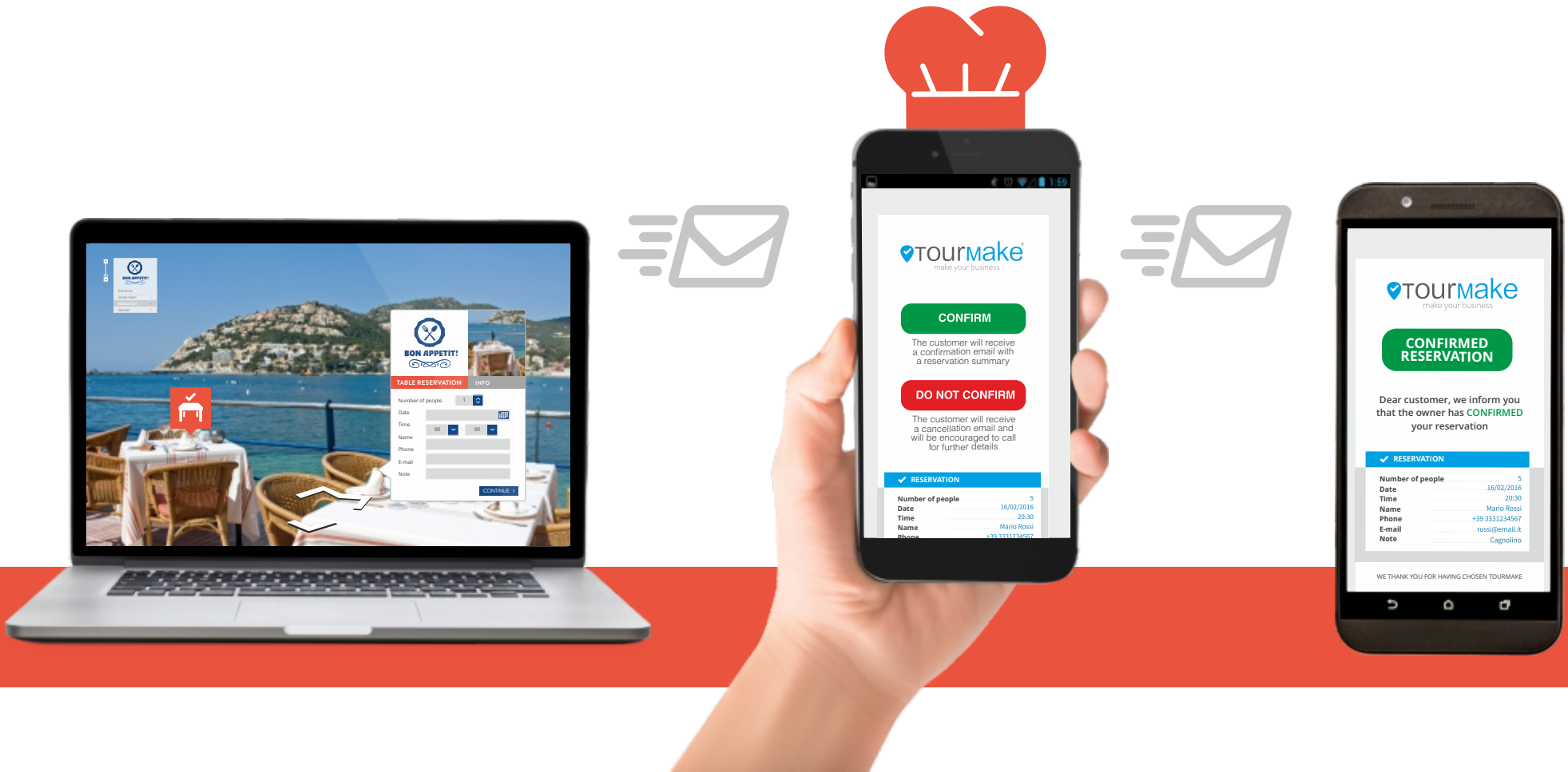
BUSINESS HOURS		
	P.M.	
MONDAY	7:00	11:00
TUESDAY	7:00	11:00
WEDNESDAY	7:00	11:00
THURSDAY	7:30	9:30
FRIDAY	7:00	11:00
SATURDAY	7:00	11:00
SUNDAY	9:00	00:00



# HOW THE SERVICE WORKS



# THE TOURMAKE BOOKING SERVICE IS IMMEDIATE AND RELIABLE!





[www.tourmake.it](http://www.tourmake.it)

